



If you are:

- ✓ A Nassau County resident
- ✓ Medicaid eligible
- ✓ Diagnosed with two chronic health conditions (*i.e., diabetes, asthma, heart disease, high blood pressure, substance abuse, obesity, HIV/AIDS, or a chronic mental illness*)

YOU MAY BE ELIGIBLE TO RECEIVE CARE COORDINATION SERVICES

The New York State Department of Health

created this program so that you can get additional services to improve your overall health and wellness.

For more information visit:

New York State Department of Health

http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/

THESE SERVICES ARE FREE AND EASY TO OBTAIN.

Call (516) 572-1740

(516) 296-FQHC(3742)

CARE COORDINATION

A service provided by

Long Island FQHC, Inc.

250 Fulton Avenue Suite 608
Hempstead, NY 11550

CALL

(516) 572-1740

Fax: 516-572-1741

The mission of the Long Island FQHC, Inc.

(Federally Qualified Health Center) is to increase access to comprehensive primary and preventive healthcare and to improve the health status of the community, especially for the underserved and vulnerable, in a financially responsible manner.

www.lifqhc.org



LOCATIONS

Elmont * Freeport * Hempstead
Roosevelt * Westbury

www.lifqhc.com

CARE COORDINATION SERVICES



Family Health Centers
LONG ISLAND FQHC, INC.
• Your Health • Our Mission •
NuHealth

Care Coordination is the integration of care for an individual's physical, behavioral health, and social service needs in the community.

A point person, called a Care Coordinator, is assigned to help tie all of these services together.

516-296-FQHC (3742)
www.LIFQHC.org

**Elmont • Freeport
Hempstead
Roosevelt • Westbury**



FREQUENTLY asked questions

How are the services delivered?

Care Coordinators can come to your house, talk with you on the phone, exchange emails and even text messages in order to assist you in accomplishing your physical health and mental health goals. Their goal is to help you feel well enough to do the things you enjoy in life and minimize the use of hospitals and emergency rooms.

I like the idea of coordinated care, but how do I make sure my health information is kept private?

Your Care Coordinator will ask you to sign consents so that the people involved in your care can all be informed. No information will be shared unless you agree to it! All personal health information (PHI) is protected under federal HIPAA laws.

How do I obtain Care Coordination Services?

It's as easy as calling 516-572-1740 and inquiring about enrollment.

Do I have to change my doctors?

No. Care Coordination services should not interrupt your current health services, including your doctors or Medicaid Managed Care Plan.

For more information call:

516-572-1740

250 Fulton Avenue, Suite 608
Hempstead, NY 11550

YOUR CARE COORDINATOR HELPS WITH:

- Applying for benefits
- Assistance in finding appropriate and affordable housing
- Accessing resources, social supports and activities in your area
- Understanding your illness
- Communicating with your doctors and other providers
- Coordinating transportation to your appointments
- Understanding and acquiring your medications
- Finding employment or returning to school

Your Health Matters!

516.296.FQHC (3742)

www.lifqhc.com



How can a Care Coordinator assist me?

Each member will have a designated Care Coordinator to assist in organizing his/her care.

The Care Coordinator oversees and coordinates access to all services, such as medical, behavioral, social service needs and concerns that the member requires while working with your Medicaid insurance plan to ensure that you receive everything necessary to remain healthy.

Your Care Coordinator can help you find good doctors. He/she advocates for your needs and also helps you to connect to other financial assistance programs that are important to you.

Care Coordinators assist patients in receiving the most comprehensive benefits to meet their needs.

"My Care Coordinator helped me to get to the right doctor and helped me to understand my medications. I feel better now and have more control over my health."

*Mary,
Care Coordination member*



"Your Health...Our Mission"